



# CITY OF SAN MARCOS WINTER STORM BY THE NUMBERS



Feb. 14, 2021 - Feb. 20, 2021

## FIRST RESPONDERS

6,000+ CALLS TO 911  
2,880+ INCIDENT RESPONSES  
200+ POLICE & FIRE PERSONNEL

## RESIDENT COMMUNICATION

20+ HOTLINE CALL TAKERS  
2,280+ CITIZEN CALLS ANSWERED  
8,000+ UTILITY WELFARE CHECKS  
215+ SOCIAL MEDIA POSTS

## STREET SAFETY

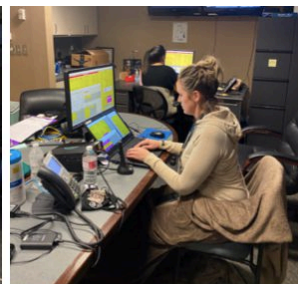
35+ CREW MEMBERS  
30+ MAJOR ROADS TREATED  
1,000+ HOURS WORKED

## CRITICAL NEEDS

150+ PEOPLE SHELTERED  
1,500+ MEALS & FOOD BAGS  
36,000+ WATER BOTTLES

## WATER & UTILITIES

35+ WATER CREW MEMBERS  
35+ EQUIPMENT OPERATORS  
2,000+ HOURS WORKED



Collection: Employees from the Neighborhood Services Department pack food into bags and deliver meals to community members sheltered in hotels during the winter storms.

Top left: SMFD dispatches engines during winter weather event.

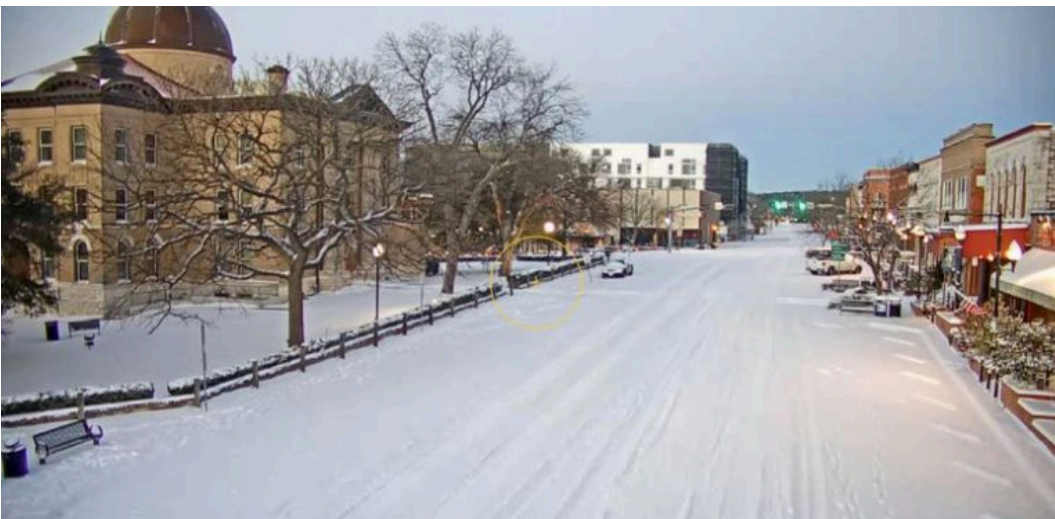
Top right: Dispatchers receive calls in the 911 Center.  
Bottom: City Streets crews take a break from around-the-clock shifts to eat in the SMPD auditorium.



Left and above: Employees from the Hays County Sheriff's Office and Kyle Police Department deliver thank-you baskets to the San Marcos 911 Center for their help and accommodation during the winter storms.



Above left: City employees unload a SMFD truck loaded with cases of water to provide to the community. Above right: Young volunteers pitch in to pass out water to the community.



Left: Snow blankets downtown San Marcos as seen in this photo of the Hopkins Street and LBJ Drive intersection taken February 15, 2021.



Above left: SMPD Chief Stan Standridge delivers water to a community member.  
Above right: SMFD firefighters unload cases of water from a fire engine.



Above: A City of San Marcos Transportation worker plows snow covering Sadler Drive.



Top left: A SMEU employee repairs damage caused by the winter storms.  
Top right: SMEU employees take a break from the ice and snow.  
Bottom: Snow covers the SMEU fleet during the winter storms.